



Oil Trades Supply Corporation
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Return Policy

What Happens If You Need To Return Your Order?

Used/New Equipment (NO Custom Skids!)

- Within 30 days: No Problem - Send it back to us (shipping's on you though) for a refund of 90% of your purchase price; there is a 10% restocking fee.
- 31 - 60 days: After 30 Days - We charge a 20% restocking fee.
- 61 - 90 days: After 60 Days - We charge a 40% restocking fee.
- After 91 days: After 90 Days - We do not accept returns, but will purchase back the equipment for up to 40% of the purchase price as a credit if it is unused and in good working order. Returns after 90 days are for credit ONLY, no refunds!

Custom Skids/Rebuilt Equipment

- Sorry, we do not accept returns on Custom Skids or Rebuilt Equipment! Please refer to our Warranty

How Long Does It Take To Receive A Refund?

If eligible, refunds take between 2-4 weeks from the date of receipt of the inventory at our warehouse in South Fallsburg, NY (you ship the equipment to us). We have to inspect and test the equipment to insure it is in good, working order or in the condition it was sent to your location. Once thorough testing has been performed, our admin team will issue a check and send it via regular USPS mail. If you need your money back sooner, a 10% fee will be assessed to 'Rush It'. Please call with inquiries!

We have to be strict about our return policy so that we can maintain top-quality service and keep our company in good working order. Please call us as soon as you know you need to return goods to us and we will do everything we can to process your return in a timely manner.